



## CANCELLATION AND REFUND POLICY

We do not offer refunds once the telehealth visit has started. Should you need to reschedule a visit, you may do so by providing notice 24 hours in advance of your scheduled visit. Visits not cancelled within 24 hours will be subject to a cancellation or no-show fee. The no show fee is 50% of the cost of your visit. All visits are based on the time you scheduled for your visit.

If you scheduled a 15-minute visit your no-show fee is \$15. A half hour appointment is a no-show fee of \$30 and so on. Please be mindful of our time as we will be mindful of yours and cancel within the 24 hours to avoid any charges.